



ASX ANNOUNCEMENT

7 October 2021

Consolidation of Monitoring Operations Centres

Threat Protect Australia Limited (“**Threat Protect**” or the “**Company**”) (ASX: “**TPS**”) advises that it continues to make positive progress in improving operational efficiencies, announcing today the closure of its 3rd Monitoring Operations Centre.

This has seen the business consolidate from 5 Monitoring Operations Centres in June 2019 to 2 core facilities today and the operational efficiencies that that entails.

The migration, which has split the existing call volume across both centres, was seamless and caused minimum disruption to our customers.

As a result of the closure of this centre a number of the employees have been redeployed in other areas of the business, with a particular focus on customer facing roles.

This announcement brings to an end the consolidation phase of Threat Protect (shortly to be renamed Intelligent Monitoring Group, subject to successful shareholder vote at the upcoming AGM) and sees the business now firmly focused on improving its existing platform, with a focus on leading products and customer service.

This announcement has been authorised by Dennison Hambling, Executive Director.

ENDS

For further information, contact:

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